guide to member discounts
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FosterTalk’s membership provides access to thousands of special offers on lifestyle products and services. A whole range of discounts to support you and your family are all accessible through the members’ area of FosterTalk’s secure website.

What’s on offer?

Here’s just a sample of the offers* available to FosterTalk members:

<table>
<thead>
<tr>
<th>Days out</th>
<th>Holidays</th>
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<tbody>
<tr>
<td>Legoland Windsor</td>
<td>Butlin’s</td>
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<tr>
<td>Sea Life</td>
<td>Haven</td>
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<tr>
<td>Alton Towers</td>
<td>Thomson</td>
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<table>
<thead>
<tr>
<th>Eating out</th>
<th>Shopping</th>
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<tr>
<td>Harvester</td>
<td>Next</td>
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<tr>
<td>Brewer’s Fayre</td>
<td>Marks &amp; Spencer</td>
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<tr>
<th>Supermarket shopping</th>
<th>Home and garden</th>
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<tr>
<td>TESCO</td>
<td>Argos</td>
</tr>
<tr>
<td>Sainsbury’s</td>
<td>Wyevale garden centres</td>
</tr>
<tr>
<td>ASDA</td>
<td>B&amp;Q</td>
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</tbody>
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<tr>
<th>Electrical /electronics</th>
<th>Financial and insurance</th>
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<tbody>
<tr>
<td>Currys</td>
<td>Legal &amp; General</td>
</tr>
<tr>
<td>PC World</td>
<td>AVIVA</td>
</tr>
<tr>
<td>Apple</td>
<td>Nationwide</td>
</tr>
<tr>
<td>Hotpoint</td>
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<table>
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<tr>
<th>Toys</th>
<th>Health and beauty</th>
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<tr>
<td>Toys R Us</td>
<td>Holland &amp; Barrett</td>
</tr>
<tr>
<td>Disney Store</td>
<td>Boots</td>
</tr>
<tr>
<td>Early learning centre</td>
<td>SpaFinder</td>
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<tr>
<td></td>
<td>Holland &amp; Barrett</td>
</tr>
</tbody>
</table>

* All discounts are provided by a third party, and are subject to change on a regular basis.
How to access the members’ area

As a FosterTalk member, you can view current offers by logging into the members’ area of our website www.fostertalk.org using your unique username and password provided in your FosterTalk registration letter. If you can’t remember your login, simply click “forgotten login” to be sent a reminder.

How to log into the members’ area

Step 1
Go to www.fostertalk.org

Step 2
Click on member login

Step 3
Enter your FosterTalk username and password (you will find this in your welcome letter) unless you have changed it previously to something more memorable.

Step 4
When you first enter these details, you will be prompted to change your username to your email address and change your password to something more memorable to you.

This will only appear the very first time you log on.
Log on to the members’ area on FosterTalk’s website (www.fostertalk.org) and follow these steps:

**How to access our discounts**

**Step 1** Click on ‘Discounts and Communications’

**Step 2** Go to FosterTalk member discounts

**Step 3** Click ‘Start shopping’ and click ‘OK’

**Step 4** Use the search bar to type the discount that you are interested in

**Step 5** Depending on the discount you choose - click ‘get this offer’ and follow the instructions to purchase the discount

If you would like further information or need assistance accessing the discounts please call **01527 836910** (Monday to Friday, 9.00am to 5.00pm).

**How to find thousands of discounts**

**Step 1**

Step 2 Click ‘Start shopping’ and ‘OK’.

Step 3 Click ‘Discounts and Communications.’

Click ‘FosterTalk member discounts.’

Click ‘Start shopping’ and ‘OK’.

Step 1
Click ‘Discounts and Communications.’
How to access our discounts

Step 4

Use the search bar to type in the discount you are interested in e.g. Argos.

Or, select from a menu of categories e.g. Home & DIY.

Step 5

Simply click on the offer that you are interested in and follow the instructions to purchase the discount.
Your membership with FosterTalk gives you access to different types of discounts such as, online discounts, discounted reloadable gift cards, card-linked in-store offers and online cashback offers. To help you make the most of our special savings, here is an explanation of how to access each type of discount with information on how they work.

**Online discounts**

**Why pay more?**
These discounts are applied at the point of sale and are given when you shop online at our participating websites. The discount is either automatically applied when you shop, or when you enter an exclusive code given to you in the offer description. Some of these offers include: great percentage discounts, buy one get one free, free extras such as postage, extended warranties or exclusive bonus gifts.

Browse through the **3,000+ brands** and retailers on FosterTalk’s discount page.

**Online discounts in three easy steps...**

**Step 1**  
Browse through the 3,000+ brands and retailers on FosterTalk’s discount page.

**Step 2**  
Visit the retailer’s site through the link on FosterTalk’s discount page.

**Step 3**  
Follow the instructions, either call the phone number and quote a reference or use a specific code when prompted for the promotional code.
Follow the previous 5 steps detailed on ‘how to access our discounts’ pages 5 to 7. In the example below, the user has searched for an offer on Merlin and clicked on ‘view this offer’ to find out more.

If you would like to proceed with purchasing the offer, click ‘get this offer’.

Follow the instructions, either call the phone number and quote a reference or continue to shop online and enter the promotional code.
The gift to yourself that keeps on giving!

Reloadable gift cards work exactly like a normal gift card does. You load them with credit and spend them like cash. However - we’ve negotiated you an exclusive discount on the credit you load so overall it costs you less!

You can reload these gift cards and use them time and time again to get in-store discounts at your favourite high street shops and supermarkets. These gift cards are perfectly suited for all those regular shopping trips, whether it is your weekly supermarket shop, your favourite fashion retailer, a long term DIY project or even discounts on your annual holidays. The reloadable gift card will help you save every time. Just remember to top them up - you can do this as many times as you like.

Visit the gift card store today, pick out the cards that fit into your lifestyle and start saving! These cards are also available as one off cards or vouchers for some stores to pay for a specific item or to save on a big shop - or even to give as a gift!

Re-loadable discount cards in three easy steps...

**Step 1**  
Sign-in to the discounts page on FosterTalk’s website, select ‘The Gift Card Store.’

**Step 2**  
Choose and order the card of your choice, for example Sainsbury’s. Load your balance on to your Sainsbury’s card and receive your discount at the point of purchase. With a 5% discount on a Sainsbury’s card, you only have to pay £95 for £100 worth of funds.

**Step 3**  
Once you receive your card, activate it in the ‘Manage My Cards’ section of the Gift Card Store, you can then reload your card here whenever you want.
Discounted reloadable gift cards

Step 1
Sign-in and select the ‘Gift Card Store’.

Step 2
Choose and order a card e.g. Sainsbury’s.

Step 3
Once you receive your card, activate it in the ‘Manage My Cards’ section of the Gift Card Store.
My Spree Card

My Spree Card is a prepaid cashback card and can be used to make purchases at more than 50 retail partners like Asda, Waitrose, M&S, John Lewis and B&Q. My Spree is a prepaid Visa® card which you load with money before using, there aren’t any credit checks and you use it like any other Chip and Pin payment card (it’s safer to use online as it’s not linked to your bank account). You can earn cashback savings of up to 5% by spending online, instore or over the phone at any of our cashback partners listed below.
My Spree card can be combined with any retailer discounts or loyalty cards (e.g. Nectar, Boots Advantage) and any cashback earned is credited to your card balance every time you top up. You can only spend the money you load, making it a great budgeting tool.

You earn **2.5% cashback with Asda, 3% with Waitrose and 5% with Argos and all other retailers**. As a member of FosterTalk you pay only **£4.99** for a whole year (normally £9.99). There are no other fees for this card.

**How to get My Spree Card**
Sign-in to the discounts page on FosterTalk’s website, and type in ‘My Spree Card’ into the search bar, then, click ‘get this offer’ and follow the instructions.

**How to use My Spree Card**

Once you have received your card:

- Load money on it
- Use the card to make purchases at the specified retailers
- Top up your card
- Enjoy getting your cashback

**Supermarket savings**

By using reloadable cards and the My Spree Card you can make savings on your weekly supermarket shop. The average family in the UK spends just over £80 per week on groceries.

By sticking to your favourite store and regularly topping up your re-loadable card, you could save between 2.5 and 5.5% on what you spend - that’s on top of any in-store savings and promotions! Using the average figures that’s an annual saving of up to £230!
Cashback offers - online cashback

Two other types of discount available are by earning cashback both online and in-store using your normal debit/credit card.

What is cashback?

Cashback is simply money given back to you after you’ve made your purchase. Cashback has become a really popular way of saving money for shoppers. It’s easy, just make your purchase through the discounts page on FosterTalk’s website and the technology does the rest!

You will see your cashback amounts appear in your personal account. Your personal account will be automatically created the first time you make a purchase online directly from one of the cashback offers from our website. Your cashback amount will be transferred to your cashback account in the weeks after you have made your purchases and when you reach £1.00 credit or more.

How to earn cashback online

Search ‘Cashback’ to list the retailers offering Cashback. Click on the retailer that you wish to purchase through from our website, you will be redirected to the retailers’ website where you can make your purchase. You will then get an email confirming that your purchase has been tracked.

Once the retailer has confirmed and approved your transaction, you’ll be able to see the ‘Payable Cashback’ in your member account. As soon as this amount has reached £1.00, you can claim it.

If you go to ‘My Account’ and ‘Cashback Activity & Payment’ in your member account you can see details of your transactions and the status of each payment. Here you can add/update your payment details to ensure you can receive your payments. You can also find a frequently asked questions section (FAQ’s) which answers some of the most common questions.
Online cashback offers

Online cashback in three easy steps...

**Step 1**  
Log in to the members’ area of FosterTalk’s website and access the discounts page. Browse through the **3,000+ brands** and retailers (for example, Marks and Spencer) on FosterTalk’s discount page.

**Step 2**  
Visit Marks and Spencer’s website, through the link on FosterTalk’s discount page and complete your purchase like normal.

**Step 3**  
Go to 'My Account' and collect your 'Payable Cashback', once your purchase has been approved.
Online cashback offers

Step 1
Click to read the terms and conditions.

Step 2
Click to visit Marks and Spencer’s website.

Step 2
Shop and checkout as normal.
Online cashback offers

Click on ‘My Account’ to view your ‘Cashback Activity & Payment’.

View your ‘Cashback Activity & Payment’
Your purchase will be tracked in the cashback Activity & Payments section of ‘My Account’.

If you need help click FAQ’s.

View your transactions.

Step 3

Online cashback offers
Card-linked in-store cashback

You can also earn cashback in-store through card-linked offers using registered credit or debit cards.

You can register up to five debit/credit cards in your member account by going to ‘My Account’ and ‘Cashback Activity & Payment’ and choosing the ‘Registered Cards’ option.

Allow 24 hours for your card to register and then shop as normal (using your registered cards) at your favourite participating retailers. (You can find all participating retailers by going to your member Discount Portal and picking “Card-Linked Offers” on the left hand side under “My Offers.”

Please note: Some retailers require you to 'activate' the offer to receive cashback or a higher rate of cashback, please do that using the 'Activate Offer' button on a card-linked offer.

Once you’ve registered your payment card and waited 24 hours you can start using it and earn cashback on your in-store purchases.

Once the retailer has confirmed and approved your transaction, you’ll be able to see the Payable Cashback in your member account. As soon as this amount has reached £1.00, you can claim it.

If you go to ‘My Account’ and ‘Cashback Activity & Payment’ in your member account you can see details of your transactions and the status of each payment. Here you can add/update your payment details to ensure you can receive your payments. You can also find an FAQ which answers some of the most common questions.
Cashback offers - card-linked in-store cashback

In-store cashback in three easy steps...

Step 1  Sign-in to the discounts page on FosterTalk’s website, select 'Card-Linked Offers' and then register one or more debit or credit cards to your cashback account.

Step 2  Activate the offers you like in 'Card-Linked Offers' and then go and shop on the high street.

Step 3  Go to 'My Account' on your portal and collect your 'Payable Cashback',

Sign-in to the discounts page and click ‘card-linked offers’.
Cashback offers - card-linked in-store cashback

Step 2
Select an offer e.g. Crown Carveries and register your credit or debit card.

Step 2
Register your credit or debit card and wait 24 hours before you visit Crown Carveries.

Step 2
Insert your card details and click ‘Register card’.
Cashback offers - card-linked in-store cashback

Step 2
Enjoy a meal at Crown Carveries and pay using the debit card you have registered as linked to this offer.

Step 3
Go to ‘My Account’

Collect your ‘Payable Cashback’ once your purchase has been approved.
Further information

If you would like further information and support, call FosterTalk on **01527 836910** or e-mail **enquiries@fostertalk.org**. Help is available Monday to Friday from 9.00am to 5.00pm.

Alternatively, you can call our membership discounts provider direct. Their customer care team is available Monday to Friday 9.00am to 5.30pm on **0800 037 0125**. The customer care team can also provide help via live chat or by email: **contactus@youatwork.co.uk**

Discounts direct to your inbox

Sign-up to our monthly e-newsletter to hear about the latest discounts on offer. Your e-mail will not be passed on to any other party and you can unsubscribe at any time.

To join our mailing list please e-mail **enquiries@fostertalk.org** and provide us with your details.
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